

# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

TRIM: D18-1117

Professor Lindsay Grayson  
Director of Hand Hygiene Australia  
Austin Health  
PO Box 5555  
Heidelberg VIC 3084

Dear Professor Grayson *Lindsay,*

## **Data Governance – Hand Hygiene Australia and Australian Group on Antimicrobial Resistance web portal and databases**

I write following the recent incident that involved management of risks to the Hand Hygiene Australia (HHA) and Australian Group on Antimicrobial Resistance (AGAR) web portals and databases arising from Meltdown and Spectre.

Please convey my thanks to Ms Sally Havers for her assistance with the response to the incident, and also to the team at Nexus6 that is contracted by Austin Health for services to support the HHA web portal and databases.

The incident highlighted a potential ambiguity regarding governance of the HHA and AGAR web portals and databases, and compliance with data governance obligations. On 11 January 2018, during discussion regarding the process for securing the web portals and databases, Mr Paul Rodger from Nexus6 advised the Commission that the hand hygiene compliance application (HHCAPP) and the AGAR data entry portal:

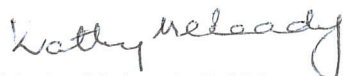
- are both hosted on the same Bulletproof server
- use exactly the same database and have different URLs.

I would be grateful if you could confirm the arrangements for separation of the HHA web portal and databases from those of AGAR. Could you also please confirm that the service specifications for Nexus6, relating to hosting arrangements, data collection, security, and data management, were written to ensure that the HHA web portal and database are separated from those of AGAR and that data governance obligations are being managed appropriately. As you will recall, in 2015 we had a series of discussions regarding this issue and, following consideration of the recommendations of the Ockham Consulting due diligence project, I wrote to you in October 2015 to clarify that the AGAR web portal and database should be separate from the HHA web portal and database.

I have also written to Professor Geoffrey Coombs to seek clarification regarding this issue.

If you have any queries regarding this request, please call me on telephone 02 9126 3640 or email me at [kathy.meleady@safetyandquality.gov.au](mailto:kathy.meleady@safetyandquality.gov.au).

Yours sincerely



Kathy Meleady PSM  
**Director, Commonwealth Programs**

9 February 2018